



Preparing for Career Success in Transportation,
Distribution and Logistics



Career Clusters Prepare All Students for College and Careers

areer Clusters prepare learners for the information age as schools, colleges, and employers are striving for higher achievement in science, math and communication. One key to improving learner achievement is providing learners with relevant contexts for studying and learning. Career Clusters offer a context by linking school-based learning with the knowledge and skills required for continued success.

The Concept of Career Clusters

Career Clusters identify the knowledge and skills students need as they follow a pathway towards their career goals. The knowledge and skills identified form a strong foundation needed by students for success whether in high school, a postsecondary institution or at the workplace.

How to Pursue an Education in Transportation, Distribution and Logistics

There are thousands of challenging educational opportunities within the high-skilled world of Transportation, Distribution and Logistics. Students begin preparing in high school or middle school. They excel in communications, math, science and technology.

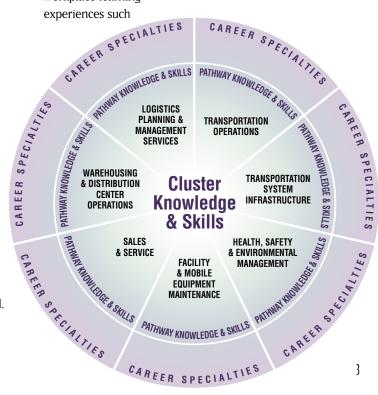


Along the way, career guidance professionals assist students in assessing their educational goals, interests, abilities and skills to ensure a fit to the cluster's many pathway options. Students participate in coordinated workplace learning experiences such

as site visits, job shadowing, and internships. If they choose, they may achieve valuable skill certifications while in high school that lead to employment. Colleges and universities offer advanced degrees and industry certifications

that prepare students for entry-level, professional and technical careers.

Making the Transportation, Distribution and Logistics Cluster Work for You



Career Pathways at a Glance

he Transportation, Distribution and Logistics Career Cluster is divided into seven pathways. Pathways are grouped by the knowledge and skills required of occupations in these career fields. Each pathway provides instruction,

which will give you the foundations

necessary to become successful in any of several careers and educational pursuits.

The Seven Pathways

- Transportation Operations
- Logistics Planning and Management
- Warehousing and Distribution Center Operations
- Facility and Mobile
 Equipment Maintenance
- Transportation Systems/ Infrastructure Planning, Management and Regulations
- Health and Safety Management
- Sales and Service

What is the Transportation, Distribution and Logistics Cluster?

This diverse Career Cluster exposes students to careers and businesses involved in the planning, management, and movement of people, materials, and products by road, air, rail and water. It also includes related professional and technical support services such

as infrastructure planning and management, logistic services, and the maintenance of mobile equipment and facilities.

Employment Outlook

Transportation, distribution and logistics is a critical sector of the United States economy. Almost 10 million people are employed in transportation or transportation-related occupations. High-growth industry and career specialties offer high-tech, high-wage opportunities. This industry sector represents over 11 percent of the gross domestic product, and is among the fastest growing of all sectors. The **Bureau of Labor Statistics** projects an increase in employment in this sector through 2012. There will be a growing number of career opportunities

in a variety of professional and technical occupations as well

as high-paid, entry-level occupations that can provide career advancement opportunities.

Transportation Operations

Overview

Careers in the Transportation Operations pathway are really on the move! These are the people that drive or pilot the vehicles that transport people and freight. Equally important to this pathway are the support people who ensure that any cargo transport is safe.

Sample Occupations and careers included in this career pathway

- Transportation managers
- Pilots

secure, and

on time.

- Locomotive engineers
- Flight engineers and attendants
- Truck and bus drivers

Railroad brake signal and

switch operators

Airfield operations

■ Terminal supervisors

specialists

- Air traffic controllers
- Ship and boat captains
- Aircraft cargo handling supervisors

Postsecondary Certificates & Licensure Requirements

- Commercial Pilot's
 Licenses are issued by the
 Federal Aviation
 Administration (FAA).
- Air traffic controllers are selected through a competitive Federal Civil Service and FAA process.
- Associate and B.S. degrees are available in Business, Logistics, Engineering and Transportation.



Overall, growth in the national economy is expected to require significant increases in the use of air, rail and ship transporta-

tion operations. In the airline industry, keen competition is projected for most of the occupations as applicants exceed job openings. Persons seeking employment as flight attendants with a college degree

or experience in dealing with the public should find favorable job opportunities. Recently, both the transit and trucking industries have reported difficulties in attracting qualified applicants. Individuals interested in intercity or long-distance positions should experience ample opportunities.



 Most rail transportation workers receive extensive on-the-job training.

- Bus and truck drivers are required to obtain a Commercial Driver's License (CDL) from the state in which they live.
- Requirements for the water transportation industry are established and regulated by the U.S. Coast Guard.
- Available certificates include Certified Professional Fleet Manager (CPFM).

Logistics Planning and Management

Overview

Careers in the Logistics
Planning and Management
pathway involve the planning, management and
control of the physical distribution of materials, products,
and people. Often, more than
one mode of transportation is used as distribution
efforts can be complex, even

national or global. These people are responsible for the plans which will ensure that cargo arrives at the right location, on time, and in the safest, most economical manner.

Occupations and careers included in this career pathway

- Logisticians
- Logistics managers
- Logistics engineers and analysts
- Consultants
- International logistics specialists



Warehousing and Distribution Center Operations

Overview

Careers in Warehousing and Distribution Center Operations focus on the operation of transportation and distribution facilities including ports, terminals, warehouses, and other types of facilities. All cargo needs to be tracked, sorted, labeled, and loaded accurately and safely. Timing is also important, since many loads must adhere to a schedule in order to satisfy

Occupations and careers included in this career pathway

the needs of the

customer.

- Storage and distribution managers
- Warehouse managers
- Industrial and packaging engineers
- Shipping and receiving supervisors

Production, planning, and expediting clerks

Freight and material movers and supervisors

Postsecondary Certificates and Licensure Requirements

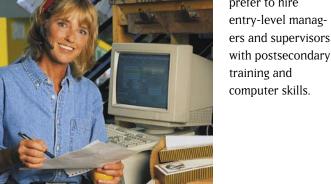
- Many colleges offer two- and four-year degree programs in Engineering, Transportation and Business.
- Many managers and supervisors take advantage of on-the-job training and gain jobrelated experience in order to advance in their careers.



Associate degrees are available in Warehouse Management.

Employment Outlook

Growth is projected for the occupations in this pathway as the national economy expands. The warehousing industry itself is projected to grow a little faster or around 23 percent through 2012. With the continuing introduction of automation in this industry. the demand for qualified managers and supervisors will provide numerous job opportunities. Employers increasingly prefer to hire



Facility and Mobile Equipment Maintenance

Overview

Careers in the Facility and Mobile Equipment Maintenance pathway include the maintenance, repair, and servicing of vehicles and transportation facilities, as well as the refueling of mobile equipment. All transportation relies on equipment which must function as designed, whenever needed. The people in this pathway keep the equipment and machinery running while looking for more efficient, safe, and cost-effective ways to do so.

Occupations and careers included in this career pathway

- Industrial equipment mechanics
- Electricians and technicians
- Facility maintenance managers and engineers
- Mobile equipment maintenance managers, technicans and mechanics

- Aerospace engineering and operations technicians
- Diesel engine specialists

Postsecondary Certificates and Licensure Requirements

- Colleges offer four-year degree programs in Engineering and related fields.
- Many mechanics and technicians in this field learn their trade through a four-year apprenticeship program, sponsored by a local trade union, combining classroom instruction with on-the-job training.
- Many career technical schools and community colleges offer formal training programs in equipment maintenance and repair.
- Electronics technicians can seek certification through the International Society of Certified Electronics

- Technicians (ISCET) or the Electronics Technicians Association (ETA).
- Certificates are available in Airframe/Powerplant Mechanic, Avionics Repair and Aviation Maintenance as well as Automotive Service Excellence (ASE).

Employment Outlook

As more firms continue to introduce expanded automation, the need for skilled applicants in this pathway will grow. Companies increasingly depend on technicians, engineers and mechanics to guard against equipment malfunction due



to the high cost of down time. Qualified applicants should encounter ample job opportunities.

Transportation Systems/Infrastructure Planning, Management and Regulations

Overview

Careers in the Transportation Systems/Infrastructure Planning, Management and Regulation pathway deal with all aspects of the design and operation of our public transportation systems - road, air, sea and rail. These functions are primarily the responsibility of people who are employed by federal, state and local transportation agencies. Many businesses work to assist these agencies in their efforts.

Occupations and careers included in this career pathway

- Traffic engineers and technicians
- Urban and regional planners
- Civil engineers and technicians

Vehicle and system inspectors

Environmental compliance inspectors

 Federal, state, and local government transportation agency careers



Employment for occupations in this pathway is expected to grow faster than average as the national population and economy expand. Many of these positions are in federal, state and local government agencies.

Postsecondary Certificates and Licensure Requirements

- Many colleges offer four-year degree programs in Engineering, Public Administration and Urban Planning or two- and four-year programs in Engineering Technology and related fields.
- Career technical institutes and career technical schools offer several training programs, from one to two years in length, including some associate degree programs.
- Most entry-level positions for urban and regional planners require a master's degree; nationally, there are about 80 accredited master's and 10 accredited bachelor's degree programs.
- Most inspector occupations require specialized certification through a government agency.
- The American Planning Association awards certificates as Certified Planners

Thus, employment in this field is seldom affected by economic swings. This provides significant job security. Many job opportunities will arise due to the need to replace experienced workers as they retire.

Health, Safety and Environmental Management

Overview

cleaner.

Careers in the Health and Safety Management pathway involve assessing and managing risks associated with safety and environmental issues. The well-being of people and our environment is more important and challenging today than ever before in history. The people employed in this important pathway research, plan and carry out activities to make our environment safer and

Environmental compliance inspectors

■Safety analysts

Postsecondary Certificates and Licensure Requirements

- Many colleges offer twoand four-year programs in Business, Engineering, and Engineering Technology.
- Career technical institutes and career technical schools offer several

Employment Outlook

Growth is projected for occupations in health and safety management. The public continues to demand a safe and healthy environment, while at the same time pushing for smaller government and fewer regulations. Employment is rarely affected



Occupations and careers included in this career pathway

- Health and safety managers
- Industrial health and safety engineers
- Environmental scientists, specialists, technicians, managers and engineers
- training programs from one to two years in length, including some associate degree programs.
- Most safety engineers and technicians and environmental compliance inspectors require specialized certification.

by economic fluctuations, thereby providing considerable job security. Many job openings will occur as experienced workers transfer to administrative positions or retire.

Sales and Service

Overview

Careers in the Sales and Service pathway involve the marketing and selling of transportation services to new customers as well as the management of existing customer relationships and customer service. Transportation businesses move passengers and freight to meet customer needs and demands. Successful businesses need skilled employees to provide excellent customer service.

Occupations and careers included in this career pathway

- Marketing managers
 - Sales managers
 - Sales representatives
 - Reservation and travel agents
 - Cargo and freight agents
- Customer service managers and representatives
- Customer order and billing supervisors
 - Cashiers

Postsecondary Certificates and Licensure Requirements

- A wide range of two- and four-year degree programs at colleges are suitable for entry into business, sales and marketing careers.
- Many career technical schools offer short-term training programs for occupations in the travel and customer service sectors.
- Certificates are available for Certified Travel
 Associate and Certified
 Travel Counselor.

Employment Outlook

Employment for these

occupations will grow as tourism and business travel expands over the next decade. Growth is projected, with most of the job openings arising as experienced workers transfer to related occupations or retire.





The 16 Career Clusters

Agriculture, Food & Natural Resources Architecture & Construction Arts, A/V Technology & Communications Business, Management & Administration **Education & Training** Finance Government & Public Administration Health Science Hospitality & Tourism **Human Services** Information Technology Law, Public Safety, Corrections & Security Manufacturing Marketing, Sales & Service Science, Technology, Engineering & Mathematics Transportation, Distribution & Logistics



careerclusters@careerclusters.org www.careerclusters.org



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